



Bournemouth Seafront

SCAN COIN Customer Case

SCAN COIN Ltd worked with Bournemouth Seafront, part of Bournemouth Borough Council, to improve their day to day cash processing with a rapid and significant return on investment.

About the customer

Core business:

Leisure & Tourism Attraction

Number of employees:

85 FTE

Number of offices/stores globally:

One Location

Web address:

www.bournemouth.gov.uk



Streamlining their cash-handling

Bournemouth Seafront spans seven miles with amusements, deck chair rental, land trains, beach hut hire and more. Cash is collected every day during peak season and every few days during the Winter.

Situation before installation

All the cash was collected by two members of staff and brought back to the office where it was counted and reconciled manually. These processes were cumbersome and time consuming, there was also a lack of accountability and the costs of the cash operation were high. Bournemouth began looking at different solutions to improve their cash processing and also spoke to other operators implementing SCAN COIN solutions to get first hand information on how their processes had been improved.



We have made a significant saving on staff and streamlined our cash processing

Solution

SCAN COIN's RCS 800, integrated with the banknote recycler AST 7000 NT, met all Bournemouth Seafront's requirements and through implementing this solution they have now gained a return on investment after just one year, saving on staff costs and streamlining their processing. Cash office staff now spend most of their time reconciling rather than counting. Floats are more flexible and the automation of change facilities has proved very handy. In the off peak they are now able to close the cash office for small periods of time as the machine can service the needs of the business and therefore save staff accruing lots of time and the associated costs with that.

Service and Future

Bournemouth Seafront were more than happy with the service and excellent product knowledge provided by SCAN COIN. Support is provided through an ongoing service agreement and Bournemouth would happily work with SCAN COIN again for any future cash processing requirements.

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Go to www.scancoin.co.uk for more information



Solution

RCS 800 coin deposit and recycling system integrated with AST 7000 NT smart safe for bank note deposit and recycling provides automatic counting of the day's takings and dispensing of daily floats.

RetailOne software: secure centralised platform for remote monitoring receives information on transactions, machine content, operational status and events to provide extensive reporting.

